

TERMS & CONDITIONS

- Images shown in the showcase are only indicative and not actual.
- It will take eight weeks from the date of submission of the Reward Request Form to the Regional Fleet Services Manager for the delivery of the reward. In case of delay beyond this time period due to reasons beyond the control of BPCL, BPCL will keep the members suitably informed but in no case will BPCL be held responsible.
- Delivery of rewards will only be made at the addresses as registered with us in India.
- Rewards once redeemed will not be changed and the member will not be entitled to any refund or credit for Petromiles redeemed.
- In case the exact model of merchandise mentioned in the rewards showcase is not available at the time of redemption, BPCL will intimate the member of the status, and may offer another reward of comparable value and nature.
- While redeeming a voucher, the member will need to produce a photo document for identification. A photocopy of the document will be retained for the records.
- Any additional cost over and above the face value of the voucher is to be borne by the member directly.
- BPCL does not bear any liabilities or responsibilities for lost vouchers and credit will not be given for unclaimed and unutilised vouchers.
- Please take open delivery of rewards from the courier or outlet and do not accept damaged products. Any complaints post acknowledgement will not be BPCL's liability.
- All taxes and applicable incidental expenditures will be borne by the SmartFleet Member. BPCL will not meet the cost of any tax, which may apply to rewards particular to this programme.
- The latest rewards list can be viewed on the website of the programme www.mysmartfleet.com
- Terms and Conditions are subject to change without notice. The latest terms and conditions are available on request or can be viewed on the website of the program - www.mysmartfleet.com. In the event of a dispute, the Terms and Conditions on the website of the program shall prevail.

North:

Regional Fleet Services Manager
Bharat Petroleum Corporation Ltd,
Plot No. A-5&6, Sector 1, Noida - 201301
Tel: (0120) 247 4118; (0120) 253 9153 (Telefax)

East:

Regional Fleet Services Manager
Bharat Petroleum Corporation Ltd,
Bharat Bhavan, 3rd Floor, Plot No 31 KIT Scheme No 118
Kolkata - 7000095
Tel: (033) 2429 3344

South:

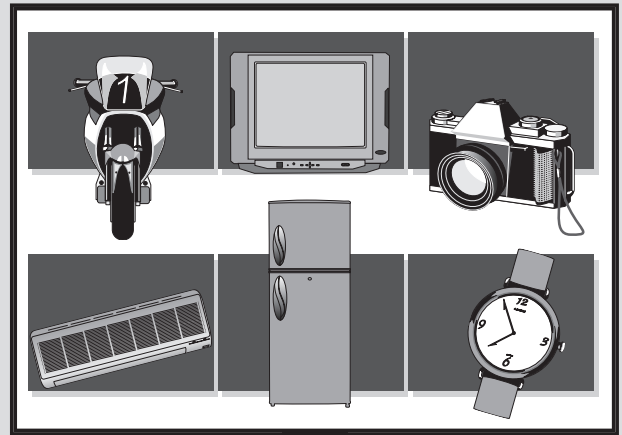
Regional Fleet Services Manager
Bharat Petroleum Corporation Ltd,
No 1, Ranganathan Gardens, Off 11th Main Road,
P.O. Box No 1212, Annanagar (West), Chennai - 600 040.
Tel: (044) 2621 2059

West:

Regional Fleet Services Manager
Bharat Petroleum Corporation Ltd,
F Wing, Maker Tower, Cuffe Parade
Mumbai - 400 005.
Tel: (022) 2217 5000



Reward Request Form



You can call us at 1800 22 2725 (BPCL) or (022) 4042 2725

You can also email us at: query@mysmartfleet.com
or visit us at : www.mysmartfleet.com

SmartFleet™

